

PASCO News

November 2021

Introducing PASCO's New CEO



PASCO is excited to welcome our new CEO, Leslee Torres, into her new role. Leslee has been with PASCO since May of 2020 and has since been an incredible asset to our team. Her three main goals, or pillars, in this new role are all utilized to amplify the heart and passion that PASCO possesses as an organization.

"We're going to focus on PASCO's core belief of Care for the Caregiver. Every interaction we have with each other whether in person, over the phone, in email or in print needs to demonstrate that we care for each other as humans and that we're one team," Leslee says.

Her two other primary focuses involve new and streamlined systems. This includes developing and utilizing new technology to better serve our caregivers, nurses, and administrators. These systems seek to make our time tracking, recordkeeping and processing easier. With these unified systems, we can all focus on delivering more heart and care each day to those who mean the most to us.

Leslee also looks forward to exploring for opportunities to more closely align our administrative teams and elevate the best practices that our people have created. Above all, Leslee wants to ensure that employee happiness is at the center of what we do here at PASCO.

We at PASCO look forward to seeing the passion and knowledge Leslee possesses turn into tangible benefits for our families.



Adam Steinbrunner, our former CEO, will continue work in the disability space focusing on his passion for data strategy. Adam will use these insights to assist our advocacy team and others with local and national policy enhancements and process improvements.

Adam's guiding principles as a PASCO leader over the past six years were our core values: ethics, teamwork, learning, accountability, and advocacy. All of us at PASCO are so thankful for the impact he has made within this community and beyond. His extensive knowledge regarding data and analytics has allowed PASCO to develop technology and processes that help us provide the best possible support for our families. Adam will continue to grace PASCO over the coming months to ensure a smooth transition for Leslee and to continue his thought leadership.

PASCO would like to thank Adam for his leadership and mentorship throughout his time. We are excited to welcome Leslee into this new role and we look forward to what's ahead.

For more information and a heartfelt video please visit: <https://pascohh.com/pascos-new-ceo/>



Are you a PASCO Evangelist? Are you someone who is always telling others about PASCO and what we do? Would you be interested in becoming a PASCO advocate? If so, we invite you to join our PASCO Evangelist program! This program allows you to be equipped with the materials and knowledge necessary to become a PASCO pro. Interested? Please sign up at: go.pascohh.com/pascopro



Did you Know?

The Colorado Department of Health Care Policy and Financing (HCPF) has received approval for a Home and Community-Based Services (HCBS) spending plan. Colorado will have an additional \$528 Million to spend in the next three years across more than 70 projects and programs.

Meet Your Bilingual Team!

Su Equipo Bilingüe



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PASCO

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Lakewood, CO 80215
(303) 233-3133 pascohh.com

PASCO strives to provide top-tier support to all of our families. This includes allowing our PASCO family to communicate and receive assistance in their preferred language.

We are grateful to have English/Spanish bilingual representation across almost all facets of PASCO's programs. Whether you need HR or payroll assistance, have a question for our support team and more, we are here to help. Meet our incredible bilingual team!

Live-In Caregiver Vaccine Exemption Reminder

The Colorado Health Department has granted a temporary waiver for home health agencies which employ live-in caregivers who work solely with client(s) in their home.

PASCO does encourage vaccination as an important tool to keep our community and individuals safe from the serious threat to public health caused by the coronavirus. If our HR team can help answer questions or find resources for vaccination, please reach out via email at hr@pascohh.com or call our main number 303-233-3122.

Broncos Ticket Giveaway

Are you ready for some football?

We are excited to announce that we will be giving away 2 tickets to each of the Denver Broncos' regular-season home games for the 2021 season! PASCO will provide one wheelchair-accessible/ADA seat as well as one standard seat for the winner. Located in the northwest corner of the stadium in section 319, these seats provide a full view of the field so you can catch the action no matter where it is taking place.

To enter, please complete the form at the link below and select which games you are interested in attending. Entry to this giveaway is free.

<https://go.pascohh.com/broncos>

Please take care to note the date and time of each game as well to ensure that you would be able to attend if selected. Multiple game preferences may be selected – you will be submitted into an individual drawing for each game. Please, only one overall submission per person.

Winners will be randomly selected and contacted via email before the selected game. After you are chosen as a winner, you are not eligible to participate in any drawings following for the season.

If there are any questions, please reach out to Sarah Southorn at sarah.southorn@pascohh.com.



Thanksgiving community resources - food insecurity options



PASCO is dedicated to helping our families through whatever hardships may come their way.

We understand that Thanksgiving can be a particularly difficult time for those facing food insecurity. If you or someone you know may be facing similar hardships, please reach out to our Nutrition Program Coordinator Jan McCarty at jan.mccarty@pascohh.com. She is a knowledgeable source for resources and references regarding local food assistance.

PASCO is compiling a list of local, free or reduced cost Thanksgiving meals for your reference as well. Please visit pascohh.com/events for the full updated list of available options.

Community Events connection for the community

CSNA - Denver

(Children's Services Networking Alliance)

Join us and like-minded professionals that serve the children's disability and special needs space.

Bring brochures, swag, and a mask. Pizza and appetizers will be provided.

 Dec 9 2021  Brewability Lab
3445 South Broadway
Englewood, Colorado 80113



Photos with Santa (CO Springs)

Avoid the chaos of the malls and join us for an inclusive, accessible visit with Santa. Come down, bring the family and get your photo taken with Santa and celebrate the holiday season with your PASCO family. We will have festive snacks and beverages while you wait and your friendly PASCO elves will be around to help with any of your needs. You will receive a personalized session with Santa and a free photo.

 Dec 12 2021  PASCO Colorado Springs
1465 Kelly Johnson Blvd, Suite 212
Colorado Springs, CO 80920

Photos with Santa (Lakewood)

Avoid the chaos of the malls and join us for an inclusive, accessible visit with Santa. Come down, bring the family and get your photo taken with Santa and celebrate the holiday season with your PASCO family. We will have festive snacks and beverages while you wait and your friendly PASCO elves will be around to help with any of your needs. You will receive a personalized session with Santa and a free photo.

 Dec 14 2021  PASCO
9197 W. 6th Ave., Suite 1000
Lakewood, CO 80215



Let's Connect! RSVP for your preferred events at: pascohh.com/community-events/

Advocacy Corner by David Bolin

OSHA and CMS have issued emergency temporary standards on vaccination requirements effective November 5, 2021. While these rules have been expected for quite some time, we have now been able to see the requirements of both rules. The CMS rule is more stringent than the OSHA rule and affects our home health program. Our home health program is Medicare and Medicaid certified and requires us to follow CMS rules regarding Conditions of Participation. Our HCBS programs do not operate under the Conditions of Participation and appear to be exempt from the CMS rule but are covered by OSHA rules and State of Colorado rules.

We are still analyzing how the CMS, OSHA and Colorado rules affect PASCO employees and will share what we learn once we have a clearer idea of how each rule affects employees and how they each interact with the other. We are sorry for this uncertainty!

We understand that the COVID19 vaccination is new to us all, and a highly personal decision for each of you. PASCO is required to comply with Federal, State and Local laws and regulations. We are concerned with the health and safety of all the people we serve and all of our employees. We are available to answer your questions by calling the Support Team or HR.

Case Management Redesign: The Department of Health Care Policy and Financing announced in a case management meeting recently that they intend to expansively pilot the new automated care and assessment tool in April 2022. Case managers still need to be trained to use the new tool and there is work being done to develop a training for Medicaid members and their families to better understand the tool and how to advocate for the services needed to remain independent in the community. You can follow the case management redesign at: <https://hcpf.colorado.gov/case-management-redesign>.

Governor releases his fiscal year 2022-23 budget document. Governor Polis released his Fiscal Year 2022-23 budget on November 1st and the budget documents can be found at: <https://www.colorado.gov/governor/office-state-planning-budgeting> The \$40 billion budget includes an extremely small 1% provider rate increase. The governor's budget is a starting point for the Joint Budget Committee and Legislature to draft the budget bill that they will vote on in April or May 2022. There is a lot of work to be done between now and May and the final budget is dependent on revenue projections that are done monthly by legislative staff and the Office of State Planning and Budget (who work for the Governor). It should be an exciting legislative session in 2022 and we will update you on all that affects our clients, employees and business.



Trunk or Treat Thank you

Our PASCO Trunk or Treat Street was filled with frightful fun, sweet treats, and smiles from our families that we were so happy to reunite with. We would like to send out a massive big thank you to our administrative staff for their help with putting this event together and our amazing families for attending!

Whether you enjoyed the world's smallest haunted house, found candy treasures with pillaging pirates and more, we hope that there was fun to be had for everyone. We look forward to seeing you all at next year's Halloween extravaganza!



PASCO Support - for all of your employment needs

If you have questions, we have answers. Contact our helpful Support Team for any assistance with:

- Caregiver and Client contact information changes
- Live-In Caregiver form support
- PASS support (unlocking timesheets, password resets, questions, etc)
- Therap Support
- Savii Support
- Checking status of compliance items
- Scheduling compliance items (e.g. CPR, Skills Den)
- Remote Learning support (PASCO Connect)
- Changing language preferences
- Employment verification requests
- Help accessing paystubs
- Questions about a paycheck
- Employee vacation requests
- Direct deposit enrollment/updates
- Financial Assistance program
- Something else? Send it to PASCO Support and we'll get you an answer.



CONTACT US
support@pascohh.com

(303) 233-3122
Ask for the Support Team



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Let's stay connected



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