

### 1 Log in to CV Mobile.



**a** Your User ID will be provided in an email sent by PASCO, based on caregiver name loaded into our systems.

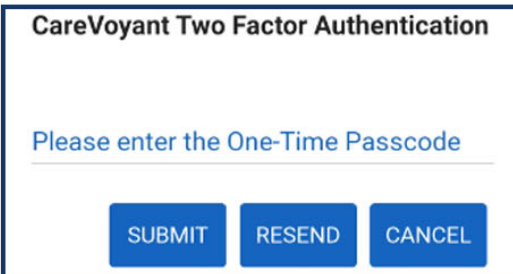
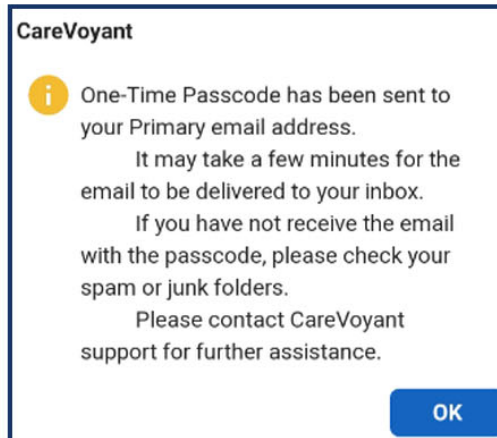
**b** The temporary password is: **Pasco9197!**

**c** The Company should auto populate when you enter your User ID.

**d** If you forget your password, you can use Forgot Password?

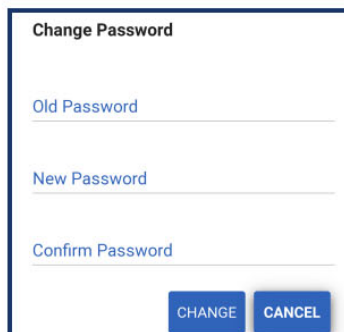
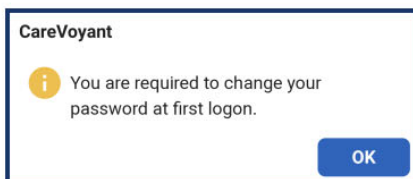
Don't have your User ID? Email [support@pascohh.com](mailto:support@pascohh.com)

### 2 A One-Time Code will be required to log in to CV Mobile for the first time on a new device.



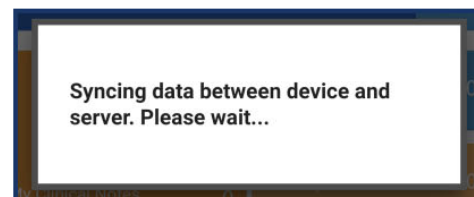
Need help? Contact PASCO Support: [support@pascohh.com](mailto:support@pascohh.com)

### 3 You will be prompted to change your password the first time you log in and annually thereafter.



Password Requirements:  
8+ characters, including:  
1 upper case letter  
1 lower case letter  
1 of: !@#\$\$%^&+=  
1 number  
Should not have been used as one of the last 3 passwords.

### 4 Your data will sync between your mobile device and the CareVoyant server each time you log in and complete an action.



**Note:** The first data sync of each day may take several minutes. Please allow 10 minutes for it to sync. You do not need to leave your phone on during this time. If it takes longer, please contact PASCO Support.