



# RESOURCE GUIDE



# INDEX

**01**

Quality  
Improvement  
Organizations

**03**

Regional  
Accountable  
Entities

**05**

Federally  
Qualified Health  
Centers

**07**

Community  
Mental Health  
Centers

**08**

Advocacy  
Agencies

**10**

Aging &  
Disability  
Resources

**12**

Centers for  
Independent  
Living

**14**

Emergency  
Resources

**15**

Shelters &  
Emergency  
Housing

**17**

Emergency  
Management  
Systems (County)

**22**

EMS Text/SMS/  
Twitter Alerts

# Quality Improvement Organizations

In August 2014, the Centers for Medicare & Medicaid Services (CMS) established a new functional structure for the Quality Improvement Organization (QIO) Program that delivers program value to Medicare beneficiaries and their families.

The Program separated the review of Medicare beneficiary quality of care concerns and appeals from quality improvement work carried out in provider and community settings.

## The Quality Improvement Organization (QIO) Program has two pillars of support:

1. Beneficiary and Family Centered Care (BFCC-QIO) - Handles beneficiary complains, quality of care reviews, Emergency Medical Treatment & Labor Act (EMTALA), and other types of case reviews.
2. Quality Innovation Network (QIN-QIO) - Works with health care providers and the community of data-driven projects to improve patient safety, reduce harm and improve clinical care at the local level.



## BFCC-QIOs



### **KEPRO QIO**

Rock Run Center Suite 100  
5700 Lombardo Center Dr.  
Seven Hills, OH 44131  
1-888-317-0891  
[www.keproqio.com](http://www.keproqio.com)

## QIN-QIOs



### **Telligen**

1776 West Lakes Parkway  
West Des Moines, IA 50266  
515-440-8600  
[www.telligenqinqio.com](http://www.telligenqinqio.com)

## Supporting Links:

### **Colorado Department of Health Care Policy and Financing Reports:**

#### **Quality and Health Improvement Reports**

[colorado.gov/pacific/hcpf/quality-and-health-improvement-reports](http://colorado.gov/pacific/hcpf/quality-and-health-improvement-reports)

#### **Medical Quality Improvement Committee**

[colorado.gov/pacific/hcpf/medical-quality-improvement-committee](http://colorado.gov/pacific/hcpf/medical-quality-improvement-committee)

### **Centers for Medicare and Medicaid Services QIO Information:**

#### **Quality Initiatives Patient Assessment Instruments QIO**

[cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityImprovementOrgs/index.html](http://cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityImprovementOrgs/index.html)

# Regional Accountable Entities

Regional Accountable Entities, or RAEs, are organizations in Health First Colorado, Colorado's Medicaid program. They are responsible for coordinating members' care, ensuring they are connecting with primary and behavioral health care, and developing regional strategies to serve Health First Colorado members. RAEs replace two mainstays of Colorado's Medicaid program — RCCOs and BHOs. The RAEs combine their duties under one administrative umbrella.

## Primary Responsibilities

1. **Coordinating** the care of Health First Colorado members in their region to ensure that care is delivered efficiently and duplication of services is minimized
2. **Building** networks of primary care and behavioral health care providers so that Health First Colorado members have access to these services.
3. **Administering** the state's capitated behavioral health program. Health First Colorado pays the RAE a monthly amount to provide or arrange for behavioral health services for all Health First Colorado members. (The state government, not RAEs, reimburses physical health providers directly.)
4. **Monitoring** data and metrics to ensure RAEs and their provider networks meet their goals to provide quality care.
5. **Improving** health of Medicaid members in a variety of ways, such as developing plans to address the health needs of sub-populations — such as children or adults — in a RAE's region.

| County                                                             | Organization                              | Contact Information                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------------------------------------------------|-------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Adams, Arapahoe, Denver, Douglas, Elbert                           | <b>Colorado Access</b>                    | <b>Website:</b> <a href="http://coaccess.com">coaccess.com</a><br><b>Phone:</b> 303-368-0037 or toll free at 855-267-2095 (State Relay: 711)<br><b>Denver Phone:</b> 303-368-0038 or toll free at 855-384-7926<br><b>Email:</b> <a href="mailto:customer.service@coaccess.com">customer.service@coaccess.com</a><br><b>Mail:</b> 11100 E. Bethany Drive, Aurora, CO 80014                                                                                       |
| Boulder, Broomfield, Clear Creek, El Paso, Gilpin, Jefferson, Park | <b>Colorado Community Health Alliance</b> | <b>Website:</b> <a href="http://cchacares.com">cchacares.com</a><br><b>Phone:</b> 303-256-1717 or toll free 1-855-627-4685 (State Relay: 711).<br>El Paso & Park Phone: 719-598-1540 or toll free 1-855-627-4685<br><b>Email:</b> <a href="mailto:HealthTeam@CCHAcared.com">HealthTeam@CCHAcared.com</a><br><b>Mail:</b> P.O. Box 13406, Denver, CO 80202                                                                                                       |
| Larimer                                                            | <b>Rocky Mountain Health Plans</b>        | <b>Website:</b> <a href="http://rmhp.org">rmhp.org</a><br><b>Phone:</b> 888-282-8801 (State Relay: 711)<br>Para asistencia en español llame al 888-282-8801<br><b>Email:</b> <a href="mailto:customer_service@rmhp.org">customer_service@rmhp.org</a><br><b>Mail:</b> PO Box 10600, Grand Junction, CO 81502                                                                                                                                                    |
| Morgan, Weld                                                       | <b>Northeast Health Partners</b>          | <b>Website:</b> <a href="http://northeasthealthpartners.org">northeasthealthpartners.org</a><br><b>Phone:</b> Customer Service: 888-502-4189 (State Relay: 711)<br>Care Coordination: 888-502-4190<br>Behavioral Health Emergency: 888-502-4189<br><b>Email:</b> <a href="mailto:northeasthealthpartners@beaconhealthoptions.com">northeasthealthpartners@beaconhealthoptions.com</a><br><b>Mail:</b> 9925 Federal Drive, Suite 100, Colorado Springs, CO 80921 |

# Federally Qualified Health Centers

A Federally Qualified Health Center (FQHC) is a community-based organization that provides comprehensive primary care and preventive care to persons of all ages, regardless of their ability to pay or health insurance status.

## FQHC Core Benefits Include:

- Physician services
- Physician assistant services
- Nurse practitioner services
- Nurse midwife services
- Clinical psychologist services
- Clinical social worker services
- Pneumococcal & influenza vaccines and administration
- Services and supplies incidental to professional services
- Part-time or intermittent nursing care and related medical supplies for home bound individuals
- Other reimbursable ambulatory services
- Dental





| Organization                         | Website                                                                                        | Phone            |
|--------------------------------------|------------------------------------------------------------------------------------------------|------------------|
| Healthy Connections, Inc.            | <a href="http://healthy-connections.org">healthy-connections.org</a>                           | 1 (888) 710-8220 |
| *Peak Vista Community Health Centers | <a href="http://peakvista.org">peakvista.org</a>                                               | (719) 632-5700   |
| *Sunrise Community Health            | <a href="http://sunrisecommunityhealth.org">sunrisecommunityhealth.org</a>                     | (970) 350-4606   |
| *Colorado Coalition for the Homeless | <a href="http://coloradocoalition.org">coloradocoalition.org</a>                               | (303) 293-2217   |
| Big Tree Medical Group               | <a href="http://bigtreemedical.com/colorado">bigtreemedical.com/colorado</a>                   | (720) 323-0621   |
| *Clinica Family Health Services      | <a href="http://clinica.org">clinica.org</a>                                                   | (303) 650-4460   |
| *Inner City Health Center            | <a href="http://innercityhealth.org">innercityhealth.org</a>                                   | (303) 296-1767   |
| *Tepeyac Community Health Center     | <a href="http://tepeyachealth.org">tepeyachealth.org</a>                                       | (303) 458-5302   |
| *Denver Health & Hospital Authority  | <a href="http://denverhealth.org">denverhealth.org</a>                                         | (303) 436-6000   |
| *Stride Community Health Center      | <a href="http://stridechc.org">stridechc.org</a>                                               | (303) 778-7433   |
| *Salud Family Health                 | <a href="http://saludclinic.org">saludclinic.org</a>                                           | (720) 753-6000   |
| Sheridan Health Services             | <a href="http://ssd2.org/SheridanHealthServices.aspx">ssd2.org/SheridanHealthServices.aspx</a> | (303) 315-6150   |

*\*Multilingual support available*

# Community Mental Health Centers

| County                                         | Organization                              | Website                                                                | Phone          |
|------------------------------------------------|-------------------------------------------|------------------------------------------------------------------------|----------------|
| Adams, Broomfield*                             | <b>Community Reach Center</b>             | <a href="http://communityreachcenter.org">communityreachcenter.org</a> | (303) 853-3500 |
| Arapahoe, Douglas                              | <b>AllHealth Network</b>                  | <a href="http://allhealthnetwork.org">allhealthnetwork.org</a>         | (303) 730-8858 |
| Boulder, Broomfield*                           | <b>Mental Health Partners</b>             | <a href="http://mhpcolorado.org">mhpcolorado.org</a>                   | (303) 443-8500 |
| Clear Creek, Broomfield*,<br>Gilpin, Jefferson | <b>Jefferson Center for Mental Health</b> | <a href="http://jcmh.org">jcmh.org</a>                                 | (303) 425-0300 |
| Denver                                         | <b>WellPower</b>                          | <a href="http://wellpower.org">wellpower.org</a>                       | (303) 504-6500 |
| El Paso, Park                                  | <b>Diversus Health</b>                    | <a href="http://diversushealth.org">diversushealth.org</a>             | (719) 572-6100 |
| Elbert, Morgan                                 | <b>Centennial Mental Health Center</b>    | <a href="http://centennialmhc.org">centennialmhc.org</a>               | (970) 522-4549 |
| Larimer                                        | <b>SummitStone Health Partners</b>        | <a href="http://summitstonehealth.org">summitstonehealth.org</a>       | (970) 494-4200 |
| Weld                                           | <b>North Range Behavioral Health</b>      | <a href="http://northrange.org">northrange.org</a>                     | (970) 347-2120 |

# Advocacy Agencies



| County                                  | Organization                                                          | Contact                                                                                          | Website                                                                    |
|-----------------------------------------|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| Adams                                   | <b>The Arc of Adams County</b>                                        | 641 E. 112th<br>Northglenn, CO 80233<br>(303) 428-0310                                           | <a href="http://arcadams.org">arcadams.org</a>                             |
| Arapahoe,<br>Douglas<br>(except Aurora) | <b>The Arc of<br/>Arapahoe &amp; Douglas<br/>Counties</b>             | 6538 S Racine Circle<br>Centennial, CO 80111<br>(303) 220-9228                                   | <a href="http://arc-ad.org">arc-ad.org</a>                                 |
| Jefferson,<br>Clear Creek,<br>Gilpin    | <b>The Arc - Jefferson,<br/>Clear Creek &amp; Gilpin<br/>Counties</b> | 13949 W. Colfax Ave., Ste. 102<br>Denver West Building 1<br>Lakewood, CO 80401<br>(303) 232-1338 | <a href="http://arcjc.org">arcjc.org</a>                                   |
| El Paso, Park                           | <b>The Arc of the Pikes<br/>Peak Region</b>                           | 12 N. Meade Avenue<br>Colorado Springs, CO 80918<br>(719) 471-4800                               | <a href="http://thearcppr.org">thearcppr.org</a>                           |
| Larimer                                 | <b>The Arc of Larimer<br/>County</b>                                  | 1721 W. Harmony Road,<br>Unit 101<br>Fort Collins, CO 80526<br>(970) 204-6991                    | <a href="http://thearcoflarimer-county.org">thearcoflarimer-county.org</a> |

|                                                                                                                                                                                                                                                                                                                                                                          | County                 | Organization                               | Contact                                                                                                    | Website                                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|--------------------------------------------|------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|
| <br><b>ADVOCACY</b> DENVER<br><br><br> | Weld                   | <b>The Arc of Weld County</b>              | 5312 West 9th Street Drive<br>Suite 150<br>Greeley, CO 80634<br>(970) 353-5219                             | <a href="http://arcweldcounty.org">arcweldcounty.org</a>     |
|                                                                                                                                                                                                                                                                                                                                                                          | Denver                 | <b>Advocacy Denver</b>                     | 950 South Cherry Street<br>Suite 1100<br>Denver, CO 80246<br>(303) 831-7733                                | <a href="http://advocacydenver.org">advocacydenver.org</a>   |
|                                                                                                                                                                                                                                                                                                                                                                          | Boulder,<br>Broomfield | <b>Association for Community Living</b>    | Atlas Valley<br>2770 Dagny Way, Suite #202<br>Lafayette, CO 80026<br>(303) 527-0888                        | <a href="http://aclboulder.org">aclboulder.org</a>           |
|                                                                                                                                                                                                                                                                                                                                                                          | Statewide              | <b>Colorado Cross Disability Coalition</b> | 1385 S. Colorado Blvd<br>Suite 610-A<br>Denver, CO 80222<br>(303) 839-1775                                 | <a href="http://ccdconline.org">ccdconline.org</a>           |
|                                                                                                                                                                                                                                                                                                                                                                          | Statewide              | <b>Disability Law Colorado</b>             | 455 Sherman Street, Suite 130<br>Denver CO 80203<br>1-(800) 288-1376 or (303) 722-0300 All lines voice/TTY | <a href="http://disabilitylawco.org">disabilitylawco.org</a> |

# Aging & Disability (ADRC) | Area Agency on Aging

Area Agencies on Aging (AAAs) coordinate and offer services that help older adults remain in their homes, if that is their preference, aided by services such as home-delivered meals, homemaker assistance, and whatever else it may take to make independent living a viable option. By making a range of supports available, AAAs make it possible for older individuals to choose the services and living arrangements that suit them best.

| County                                                                                           | Organization                                               | Contact                                                                | Website                                                                                                                                                                    |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------|------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Denver Metro Area:</b><br>Adams, Arapahoe, Clear Creek,<br>Denver, Douglas, Gilpin, Jefferson | <b>Denver Regional Council of Governments (DRCOG) ADRC</b> | 1001 17th Street, Suite 700,<br>Denver, CO 80202<br>(303) 480-6700     | <a href="http://drcog.org/programs/area-agency-aging">drcog.org/programs/area-agency-aging</a>                                                                             |
| Boulder                                                                                          | <b>Boulder County Area Agency on Aging</b>                 | 3482 Broadway Street<br>Boulder, CO 80304<br>(303) 441-3570            | <a href="http://bouldercounty.gov/departments/community-services/area-agency-aging/">bouldercounty.gov/departments/community-services/area-agency-aging/</a>               |
| Broomfield, Weld                                                                                 | <b>Weld County Area Agency on Aging</b>                    | 315 N 11th Avenue<br>Building C<br>Greeley, CO 80631<br>(970) 400-6950 | <a href="http://weldgov.com/Government/Departments/Human-Services/Area-Agency-on-Aging-AAA">weldgov.com/Government/Departments/Human-Services/Area-Agency-on-Aging-AAA</a> |

| County        | Organization                                                                                | Contact                                                             | Website                                                                                                    |
|---------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| El Paso, Park | <b>Pikes Peak Area Council of Governments (PPACG) PPAAA</b>                                 | 14 South Chestnut<br>Colorado Springs, CO 80905<br>(719) 471-2096   | <a href="http://ppacg.org/aging">ppacg.org/aging</a>                                                       |
| Elbert        | <b>The East Central Area Agency on Aging</b>                                                | 128 Colorado Avenue<br>Stratton, CO 80836<br>(719) 348-5562         | <a href="http://eccog.com">eccog.com</a>                                                                   |
| Larimer       | <b>Larimer County Office on Aging</b>                                                       | 1501 Blue Spruce<br>Fort Collins, CO 80524<br>(970) 498-7750        | <a href="http://larimer.gov/humanservices/aging/ooa">larimer.gov/humanservices/aging/ooa</a>               |
| Morgan        | <b>Northeastern Colorado Association of Local Governments (ADRC) - Area Agency on Aging</b> | 231 Main Street, Suite 211<br>Ft Morgan, CO 80701<br>(970) 867-9409 | <a href="http://necalg.com/aging-and-disability-resources/">necalg.com/aging-and-disability-resources/</a> |

# Centers for Independent Living

| Organization                                                                                                                                   | County                                                                                           | Location                                                                                                                                                                                                                                                                                                                                                                                | Website                                       |
|------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------|
|  <p>The Center for<br/>People with<br/>Disabilities (CPWD)</p> | Adams,<br>Arapahoe,<br>Boulder,<br>Broomfield,<br>Denver,<br>Douglas, Gilpin,<br>Jefferson, Weld | <p><b>Multiple Locations:</b></p> <p><b>Boulder:</b><br/>1675 Range Street<br/>Boulder, CO 80301<br/>(303) 442-8662</p> <p><b>Longmont:</b><br/>615 North Main Street<br/>Longmont, CO 80501<br/>(303) 772-3250</p> <p><b>North Metro:</b><br/>10317 Washington St<br/>Thornton, CO 80229<br/>(303) 790-1390</p> <p><b>Broomfield:</b><br/>6 Garden Center<br/>Broomfield, CO 80020</p> | <p><a href="http://cpwd.org">cpwd.org</a></p> |

|                                                                                                                                                 | Organization                      | County                                                           | Location                                                                                  | Website                                                                        |
|-------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|------------------------------------------------------------------|-------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
|  <b>CONNECTIONS</b><br>Challenge Barriers. Build Independence. | <b>Connections</b>                | Morgan, Weld                                                     | 1331 8th Ave.<br>Greeley, CO 80631<br>(970) 352-8682                                      | <a href="http://connectionscolorado.org">connectionscolorado.org</a>           |
|  <b>Atlantis Community, Inc.</b>                               | <b>Atlantis Community, Inc.</b>   | Adams, Arapahoe, Clear Creek, Denver, Douglas, Elbert, Jefferson | 201 S Cherookee St.<br>Unit 100<br>Denver, CO 80223<br>(303) 733-9324                     | <a href="http://atlantiscommunity.org">atlantiscommunity.org</a>               |
|  <b>THE INDEPENDENCE CENTER</b>                                | <b>The Independence Center</b>    | Elbert, El Paso, Park                                            | 729 South Tejon St.<br>Colorado Springs, CO 80903<br>(719) 471-8181<br>(719) 471-2076 TTY | <a href="http://theindependencecenter.org">theindependencecenter.org</a>       |
|  <b>DISABLED RESOURCE Services</b>                             | <b>Disabled Resource Services</b> | Larimer                                                          | 1017 Robertson St.<br>Unit B<br>Fort Collins, CO 80524<br>(970) 482-2700                  | <a href="http://disabledresourceservices.org">disabledresourceservices.org</a> |



# Emergency Resources | Crisis & Hunger

**For any medical or life threatening emergencies call: 911**

## Colorado Crisis Services



For individuals experiencing a mental health, substance use, or emotional crisis, the following services are available:

- Crisis Support Line
- Crisis walk-in Center/Stabilization Units
- Mobile Care
- Respite Care

### **Ways to Contact:**

1-844-493-TALK (8255)

Text TALK to 38255

Chat now or find walk-in support by visiting [coloradocrisisservices.org](https://coloradocrisisservices.org)

## Hunger Free Colorado



For individuals and/or families experiencing food shortage. Services include community resources, food and nutrition programs, and other public benefits designed to support those in need.

### **Ways to Contact:**

Food Resource Hotline: 720-382-2920

Statewide: 1-855-855-4626

Visit: [hungerfreecolorado.org](https://hungerfreecolorado.org)

# Shelters & Emergency Housing

Every safehouse and homeless shelter is different but there are a few things most have in common. Safehouses are a place for victims of domestic violence and abuse to stay in emergency situations. They typically offer short term stays (a week to a month) with advocacy and counselors to help determine next steps. Homeless shelters are available for those in need with certain shelters providing specifically for families, just women and children, or just men. They typically offer longer term stays with advocacy and support systems to help those in need.

| County   | Safehouses                                                                  | Family Shelters                                                                                                                                                                                                                                                                                                                                      |
|----------|-----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Adams    | <b>Alternatives Family Violence:</b> (303) 289-4441                         |                                                                                                                                                                                                                                                                                                                                                      |
| Arapahoe | <b>Gateway:</b> (303) 343-1851                                              | <b>Interfaith Task Force</b> (Englewood): (303) 789-0501                                                                                                                                                                                                                                                                                             |
| Boulder  | <b>Boulder Safehouse:</b> (303) 444-2424<br><b>Longmont:</b> (303) 772-0432 | <b>Emergency Family Services:</b> (303) 442-3042                                                                                                                                                                                                                                                                                                     |
| Denver   | <b>Brandon:</b> (303) 620-9190<br><b>Damen House:</b> (303) 433-4280        | <b>Access:</b> (303) 289-7078<br><b>Catholic Worker:</b> (303) 296-6390<br><b>Comitis:</b> (303) 343-9890<br><b>Interfaith Hospitality Network:</b> (303) 675-0713<br><b>Sacred Heart:</b> (303) 296-6686<br><b>Samaritan:</b> (303) 294-0241<br><b>The Gathering Place:</b> (303) 321-4198<br><b>Volunteers of America Missions:</b> (303) 297-0408 |

| County    | Safehouses                                                                                                                                    | Family Shelters                                                            |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| Douglas   | <b>Women's Crisis and Family Outreach Center:</b><br>(303) 688-8484<br><b>The Crisis Center:</b> (303) 688-8484                               |                                                                            |
| El Paso   |                                                                                                                                               | <b>R.J. Montgomery, New Hope Center</b> (Colorado Springs): (719) 578-9190 |
| Elbert    | <b>The Crisis Center:</b> (303) 688-8484                                                                                                      |                                                                            |
| Jefferson | <b>Family Tree, Inc.:</b> (303) 422-2133<br><b>Gateway</b> (Lakewood): (303) 761-7721<br><b>Women In Crisis (Family Tree):</b> (303) 420-6752 | <b>JAC:</b> (303) 237-7704                                                 |
| Larimer   | <b>Estes Valley Crisis Advocates:</b> (970) 557-9781<br><b>Alternatives to Violence:</b> (970) 669-5157                                       | <b>Crossroads:</b> (970) 482-3502                                          |
| Morgan    | <b>S.H.A.R.E., Inc.:</b> (970) 867-4444                                                                                                       |                                                                            |
| Park      | <b>Peaceworks, Inc.:</b> (303) 838-8181                                                                                                       |                                                                            |
| Weld      | <b>A Woman's Place:</b> (970) 356-4226                                                                                                        |                                                                            |

# Local Info Sources | County Emergency Management Systems

The following is a list of County-level emergency management websites, telephone (office and 24-hour), emails and sms/txt alert systems in Colorado. In participating counties, you can visit the county website to register for and begin receiving emergency alerts in that area. You can visit the county website by the link provided next to its name or go directly to the alerts registration by visiting the link provided next to “alerts.”

To best stay informed before, during and after a disaster it is encouraged to monitor a number of information sources, including systems such as local emergency services websites, warning sirens, sms/txt alert systems, local/national media outlets, and local government sources. For most up-to-date listing go to: [dhsem.colorado.gov/emergencyalert](http://dhsem.colorado.gov/emergencyalert)

| County                                                                                                                                                                                                                                                                                                                                                   | Contact Information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Adams County:</b> <a href="http://adcgov.org">adcgov.org</a><br><br><b>Adams Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/EA22F5DE3F32">public.coderedweb.com/CNE/en-US/EA22F5DE3F32</a><br><br><b>Thornton Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/BFE69555ACDB">public.coderedweb.com/CNE/en-US/BFE69555ACDB</a> | <b>Emergency Management Contact:</b> Ron Sigman<br><b>Office:</b> (720) 523-6601<br><b>Email:</b> <a href="mailto:rsigman@adcgov.org">rsigman@adcgov.org</a> <ul style="list-style-type: none"><li>• Arvada: (720) 898-7509   Melissa Ryder</li><li>• Aurora: (303) 739-7636   <a href="mailto:afd_oem@auroragov.org">afd_oem@auroragov.org</a></li><li>• Brighton: (303) 655-2316   <a href="mailto:shackett@brightonco.gov">shackett@brightonco.gov</a></li><li>• Commerce City: (303) 289-3792   <a href="mailto:kdominic@c3gov.com">kdominic@c3gov.com</a></li><li>• Federal Heights: (303) 428-3526 ext. 260</li></ul> |

## County

## Contact Information

|                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Westminster Alerts:</b> <a href="https://smart911.com/smart911/ref/reg.action?pa=LookoutAlert">smart911.com/smart911/ref/reg.action?pa=LookoutAlert</a>                                                                                                                                                                                  | <ul style="list-style-type: none"><li>• Northglenn: (303) 450-8878   <a href="mailto:rosgood@northglenn.org">rosgood@northglenn.org</a></li><li>• Thornton: (303) 538-7586   <a href="mailto:Ryan.Doyle@cityofthornton.net">Ryan.Doyle@cityofthornton.net</a></li><li>• Westminster: (303) 658-4550   <a href="mailto:gmoser@CityofWestminster.us">gmoser@CityofWestminster.us</a></li></ul>                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Arapahoe County:</b> <a href="https://arapahoegov.com">arapahoegov.com</a><br><br><b>Arapahoe Alerts:</b> <a href="https://ace911.colorado.gov/arapalert">ace911.colorado.gov/arapalert</a><br><br><b>Aurora Alerts:</b> <a href="https://public.coderedweb.com/CNE/en-US/BF49D20009C3">public.coderedweb.com/CNE/en-US/BF49D20009C3</a> | <b>Emergency Management Contact:</b> Nathan Fogg<br><b>Office:</b> (720) 874-3659<br><b>Email:</b> <a href="mailto:Nfogg@arapahoegov.com">Nfogg@arapahoegov.com</a> <ul style="list-style-type: none"><li>• Aurora: (303) 739-7636   <a href="mailto:afd_oem@auroragov.org">afd_oem@auroragov.org</a></li><li>• Englewood: (303) 762-2310   <a href="mailto:webmaster@englewoodgov.org">webmaster@englewoodgov.org</a></li><li>• Glendale: (303) 639-4400</li><li>• Greenwood Village: (303) 773-2525</li><li>• Littleton: <a href="mailto:emergencymanagement@littletongov.org">emergencymanagement@littletongov.org</a></li><li>• Sheridan: (303) 438-3240   <a href="mailto:TBeiter-Fluhr@ci.sheridan.co.us">TBeiter-Fluhr@ci.sheridan.co.us</a></li></ul> |
| <b>Boulder County (and City):</b> <a href="https://boulderoem.com">boulderoem.com</a><br><br><b>Boulder Alerts:</b> <a href="https://member.everbridge.net/453003085612231/login">member.everbridge.net/453003085612231/login</a>                                                                                                           | <b>Emergency Management Contact:</b> Mike Chard<br><b>Office:</b> (303) 441-3390 <b>24 Hour Phone:</b> (303) 441-4444<br><b>Email:</b> <a href="mailto:mchard@bouldercounty.org">mchard@bouldercounty.org</a> <ul style="list-style-type: none"><li>• Erie: (303) 926-2800</li><li>• Longmont: (303) 651-8438   Dan Eamon   <a href="mailto:oem@longmontcolorado.gov">oem@longmontcolorado.gov</a></li><li>• Louisville: (303) 666-6565 ext. 203   <a href="mailto:bockt@ci.louisville.co.us">bockt@ci.louisville.co.us</a></li></ul>                                                                                                                                                                                                                         |
| <b>Broomfield County:</b> <a href="https://broomfield.org">broomfield.org</a><br><br><b>Broomfield Alerts:</b> <a href="https://smart911.com">smart911.com</a>                                                                                                                                                                              | <b>Emergency Management Contact:</b> Lenzi McGee<br><b>Office:</b> (303) 464-5569 <b>24 Hour Phone:</b> (303) 438-6400<br><b>Email:</b> <a href="mailto:emergencymanagement@broomfield.org">emergencymanagement@broomfield.org</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |

## County

## Contact Information

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| <p><b>Clear Creek County:</b> <a href="http://clearcreekcounty.us">clearcreekcounty.us</a></p> <p><b>Clear Creek Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/F2FD39D5D3DE">public.coderedweb.com/CNE/en-US/F2FD39D5D3DE</a></p> | <p><b>Emergency Management Contact:</b> Suzanne Boccia<br/><b>Office:</b> (303) 679-2320 <b>24 Hour Phone:</b> (970) 409-6970<br/><b>Email:</b> <a href="mailto:sboccia@co.clear-creek.co.us">sboccia@co.clear-creek.co.us</a></p>                                                                                                                                                                                                                                                                                                                                                                      |
| <p><b>Denver County (and city):</b> <a href="http://denvergov.org">denvergov.org</a></p> <p><b>Denver Alerts:</b> <a href="http://member.everbridge.net/509490495488038/new">member.everbridge.net/509490495488038/new</a></p>                  | <p><b>Emergency Management Contact:</b> Matthew Mueller<br/><b>Office:</b> (720) 865-7604 <b>24 Hour Contact:</b> (720) 865-5500<br/><b>Email:</b> <a href="mailto:rsigman@adcgov.org">rsigman@adcgov.org</a></p>                                                                                                                                                                                                                                                                                                                                                                                       |
| <p><b>Douglas County:</b> <a href="http://douglas.co.us">douglas.co.us</a></p> <p><b>Douglas Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/84B13CCD6B41">public.coderedweb.com/CNE/en-US/84B13CCD6B41</a></p>                     | <p><b>Emergency Management Contact:</b> Tim Johnson<br/><b>Office:</b> (303) 660-7589 <b>24 Hour Phone:</b> (303) 660-7500<br/><b>Email:</b> <a href="mailto:tmjohnso@dcsherrif.net">tmjohnso@dcsherrif.net</a></p> <ul style="list-style-type: none"><li>• Castle Rock: (303) 660-1066   <a href="mailto:crollins@crgov.com">crollins@crgov.com</a></li><li>• Lone Tree: (720) 509-1149   <a href="mailto:greg.thornton@cityoflonetree.com">greg.thornton@cityoflonetree.com</a></li><li>• Parker: (720) 509-1149   <a href="mailto:acoleman@parkeronline.org">acoleman@parkeronline.org</a></li></ul> |
| <p><b>El Paso County:</b> <a href="http://elpasoco.com">elpasoco.com</a></p> <p><b>El Paso Alerts:</b> <a href="http://member.everbridge.net/1772417038942752/login">member.everbridge.net/1772417038942752/login</a></p>                       | <p><b>Emergency Management Contact:</b> Lonnie Inzer<br/><b>Office:</b> (719) 575-8400 <b>24 Hour Phone:</b> (719) 575-8422<br/><b>Email:</b> <a href="mailto:lonnieinzer@elpasoco.com">lonnieinzer@elpasoco.com</a></p> <ul style="list-style-type: none"><li>• Colorado Springs: (719) 385-5957   <a href="mailto:jim.reid@coloradosprings.gov">jim.reid@coloradosprings.gov</a></li></ul>                                                                                                                                                                                                            |
| <p><b>Elbert County:</b> <a href="http://elbertcounty-co.gov">elbertcounty-co.gov</a></p> <p><b>Elbert Alerts:</b> <a href="http://elbertcounty-co.gov/MyAccount/">elbertcounty-co.gov/MyAccount/</a></p>                                       | <p><b>Emergency Management Contact:</b> Shane Pynes<br/><b>Office:</b> (720) 618-0478 <b>24 Hour Contact:</b> (303) 660-7500<br/><b>Email:</b> <a href="mailto:shane.pynes@elbertcounty-co.gov">shane.pynes@elbertcounty-co.gov</a></p>                                                                                                                                                                                                                                                                                                                                                                 |

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## Contact Information

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| <p><b>Gilpin County:</b> <a href="http://gilpincounty.colorado.gov">gilpincounty.colorado.gov</a></p> <p><b>Gilpin Alerts:</b> <a href="http://signup.hyper-reach.com/hyper_reach/sign_up_page_2/?id=84582">signup.hyper-reach.com/hyper_reach/sign_up_page_2/?id=84582</a></p> | <p><b>Emergency Management Contact:</b> Nate Whittington<br/><b>Office:</b> (303) 515-4320 <b>24 Hour Phone:</b> (303) 582-5500<br/><b>Email:</b> <a href="mailto:nwhittington@gilpincounty.org">nwhittington@gilpincounty.org</a></p> <ul style="list-style-type: none"><li>• Black Hawk: (303) 582-0426   <a href="mailto:DTaylor@cityofblackhawk.org">DTaylor@cityofblackhawk.org</a></li></ul>                                                                                                                            |
| <p><b>Jefferson County:</b> <a href="http://jeffco.us">jeffco.us</a></p> <p><b>Jefferson Alerts:</b> <a href="http://jeffco.us/473/Emergency-Notifications">jeffco.us/473/Emergency-Notifications</a></p>                                                                       | <p><b>Emergency Management Contact:</b> Hal Grieb<br/><b>Office:</b> (303) 271-4900<br/><b>Email:</b> <a href="mailto:em@jeffco.us">em@jeffco.us</a></p> <ul style="list-style-type: none"><li>• Arvada: (720) 898-7509   Melissa Ryder</li><li>• Golden: (303) 384-8116   Marcus Williams</li><li>• Lakewood: (303) 987-7118   Jesse Miller</li><li>• Littleton: (303) 795-3908   Gene Enley</li><li>• Westminster: (303) 658-4550   Greg Moser</li><li>• Wheat Ridge: (303) 235-2941   Lucas Hunt</li></ul>                 |
| <p><b>Larimer County:</b> <a href="http://larimer.gov">larimer.gov</a></p> <p><b>Larimer Alerts:</b> <a href="http://nocoalert.org">nocoalert.org</a></p>                                                                                                                       | <p><b>Emergency Management Contact:</b> Lori R. Hodges<br/><b>Office:</b> (303) 656-3214<br/><b>Email:</b> <a href="mailto:lrhodes@larimer.org">lrhodes@larimer.org</a></p> <ul style="list-style-type: none"><li>• Erie: (970) 481-8898   <a href="mailto:scharles@berthoudfire.org">scharles@berthoudfire.org</a></li><li>• Fort Collins: (970) 221-6269   <a href="mailto:jbyrne@fcgov.com">jbyrne@fcgov.com</a></li><li>• Loveland: (970) 962-2534   <a href="mailto:Pat.Mialy@LFRA.org">Pat.Mialy@LFRA.org</a></li></ul> |
| <p><b>Morgan County:</b> <a href="http://morgancounty.colorado.gov">morgancounty.colorado.gov</a></p> <p><b>Morgan Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/BFF8EBOE1D51">public.coderedweb.com/CNE/en-US/BFF8EBOE1D51</a></p>                               | <p><b>Emergency Management Contact:</b> Roger Doll<br/><b>Office:</b> (970) 867-8506 <b>24 Hour Phone:</b> (970) 867-8531<br/><b>Email:</b> <a href="mailto:oemmorganc@co.morgan.co.us">oemmorganc@co.morgan.co.us</a></p> <ul style="list-style-type: none"><li>• Brush: (970) 842-5074   Derek Bos   <a href="mailto:dbos@brushpolice.org">dbos@brushpolice.org</a></li></ul>                                                                                                                                               |

| County                                                                                                                                                                                                                            | Contact Information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| <p><b>Park County:</b> <a href="http://clearcreekcounty.us">clearcreekcounty.us</a></p> <p><b>Park Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/F2FD39D5D3DE">public.coderedweb.com/CNE/en-US/F2FD39D5D3DE</a></p> | <p><b>Emergency Management Contact:</b> Gene Stanley<br/> <b>Office:</b> (719) 836-4372 <b>24 Hour Phone:</b> (719) 839-1602<br/> <b>Email:</b> <a href="mailto:gstanley@parkco.us">gstanley@parkco.us</a></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <p><b>Weld County:</b> <a href="http://denvergov.org">denvergov.org</a></p> <p><b>Weld Alerts:</b> <a href="http://public.coderedweb.com/CNE/en-US/BF9B9A570C0B">public.coderedweb.com/CNE/en-US/BF9B9A570C0B</a></p>             | <p><b>Emergency Management Contact:</b> Roy Rudisill<br/> <b>Office:</b> (970) 304-6540 ext. 3990<br/> <b>24 Hour Phone:</b> (970) 350-9600 ext. 4<br/> <b>Email:</b> <a href="mailto:rrudisill@weldgov.com">rrudisill@weldgov.com</a></p> <ul style="list-style-type: none"> <li>• Brighton: (303) 655-2316   <a href="mailto:shackett@brightonco.gov">shackett@brightonco.gov</a></li> <li>• Carbon Valley: (303) 319-1008   <a href="mailto:mgarner@fffd.us">mgarner@fffd.us</a></li> <li>• Greeley: (970) 350-9598   <a href="mailto:dan.frazen@greeleygov.com">dan.frazen@greeleygov.com</a></li> <li>• Longmont: (303) 651-8422   <a href="mailto:dan.eamon@ci.longmont.co.us">dan.eamon@ci.longmont.co.us</a></li> <li>• Northglenn: (303) 450-8878   <a href="mailto:rosgood@northglenn.org">rosgood@northglenn.org</a></li> <li>• Thornton: (303) 538-7586   <a href="mailto:Ryan.Doyle@cityofthornton.net">Ryan.Doyle@cityofthornton.net</a></li> </ul> |



# EMS Text/SMS/Twitter Alerts

You can also receive news, preparedness, response, training info and partner information direct from the Colorado Division of Emergency Management via sms/text by texting “follow coemergency” to 40404.

The email and mobile alerts systems listed by county tend to be incident-specific alert systems. However, the State’s Division of Emergency Management (COEmergency) and many local agencies also maintain Twitter accounts, where you will typically find a wider range of information such as road closures, weather updates, status of operations (snowplow, emergency services, etc.). To help you stay informed using Colorado-based Twitter accounts, the Division also maintains three lists for known Colorado emergency services, local governments and media organizations.



## **Colorado Emergency Services Feeds**

[twitter.com/COEmergency/lists/co-emergencyservices](https://twitter.com/COEmergency/lists/co-emergencyservices)

## **Colorado Local Government Feeds**

[twitter.com/COEmergency/co-government](https://twitter.com/COEmergency/co-government)

## **Colorado Media Feeds**

[twitter.com/COEmergency/co-media](https://twitter.com/COEmergency/co-media)







Contact information for all listed businesses and organizations is subject to change.

**Hablamos Español**

# QUESTIONS?

Reach out to PASCO's support team  
at [support@pascohh.com](mailto:support@pascohh.com)



**PASCOHH.COM**

📞 **(303) 233-3122** 📞 **(719) 960-4995**