



CFC Moving Forward: Life After the Nurse Assessor Process

What's changing, what's staying the same, and how families are supported

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Agenda

- The Nurse Assessor Program: What it was and why it ended
- CFC Services: What continues and how PASCO can support families
- The New Process: What happens without a Nurse Assessor
- Looking Ahead: Changes coming in Spring 2026

History of Nurse Assessor Program

- The Nurse Assessor (NA) program was created to support CFC eligibility and service planning
- NAs met with individuals and families to assess needs and review care supports
- The goal was to ensure statewide services were:
 - Safe
 - Appropriate
 - Consistent
- Over time, the state reviewed how well this approach worked for families and providers

Why the Nurse Assessor Program Ended

HCPF identified concerns with how the Nurse Assessor process was being implemented

HCPF issued a Corrective Action Plan (CAP) to address identified issues

Despite these efforts, the state determined the Nurse Assessor model was not meeting program goals

HCPF made the decision to end the Nurse Assessor program and move to a new approach

- Challenges included:
 - Delays in assessments and authorizations
 - Confusion for families and providers
 - Inconsistencies in how the process was applied

***Important:** This change impacts the process, not access to CFC services

Continuation of CFC



01

Services under CFC will still exist.

02

CFC is available for individuals who have **two** of the following criteria:

- Be enrolled in Health First Colorado (CO Medicaid Program)
- Home and Community Based Services Waiver and receive at least one waiver service per month
- Need support with Activities of Daily Living (ADLs)

03

To receive this benefit individuals will still be working with their case management agency.

04

CFC covers the following services:

- Personal Care
- Homemaker
- Health Maintenance Activities

How can PASCO Support?

- Provide Support as Medicaid experts
 - PASCO has experts on staff that know Medicaid and are here to help you understand and get the care you need for providing IHSS and state-plan level care.
- Current IHSS Families
 - For current IHSS Families, services do not change until the waiver prior authorization request start date (yearly).
- Collaboration with CMA
 - We work closely with Case Management Agencies through consistent communication and collaboration.
 - Our goal is to ease the burden for families and case managers.

The New Process Without a Nurse Assessor

- ✓ Case Managers will lead evaluations for Health Maintenance Activities (HMA)
- ✓ Plans of Care will continue to be developed collaboratively with:
 - The individual and/or family
 - The case manager
 - The home health agency
- ✓ The Plan of Care will guide all services and supports, including CFC
- ✓ PASCO will partner with families and case managers to follow the Plan of Care

What Families Can Expect Right Now

Some assessments may look different than before

Fewer appointments and steps in the process

Continued communication from PASCO and case managers

Support remains available – families are not navigating this alone

Changes for 2026

- Medicaid cuts are proposed to reduce provider rates and put caps on services.
- These service changes are expected to be in affect April 2026 through November 2026

Why?

- Colorado faces a state budget deficit
- According to our government, there was unsustainable growth for Medicaid
- Expected federal legislation changes are anticipated.

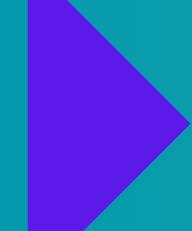
Upcoming IHSS Service Changes



Health Maintenance Activities (HMA)
13 hours per day cap



Caregiver cap
56 hr/wk per member for CFC and CNA



Personal Care (PC)
6.5 hours/day cap



Caregiver daily cap will remain
16 hrs/day



Homemaker (HMKR)
3 hours/day cap



Homemaker cap
5 hrs/week cap for Legally Responsible Persons

Impact & Advocacy

- Here at PASCO, we are pioneers in advocacy, support and compassion for our clients and caregivers.
- We will continue to help families, individuals and caregivers not only by providing support but will continue to advocate at the state level for those we work with.



Resources

[Proposed changes to Colorado Medicaid \(including IHSS\)](#)

[HCPF Community First Choice](#)

[PASCO – IHSS services](#)

[Home - Consumer Direct Care Network Colorado
\(consumerdirectco.com\)](#)

[HCPF Consumer Directed Attendant Support Services](#)

[HCPF In Home Support Services](#)

[HCPF Community First Choice](#)

[PASCO Community First Choice](#)

