



# CFC Moving Forward: Life After the Nurse Assessor Process

What's changing, what's staying the same, and how families are supported

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# Agenda

- The Nurse Assessor Program: What it was and why it ended
- CFC Services: What continues and how PASCO can support families
- The New Process: What happens without a Nurse Assessor
- Looking Ahead: Changes coming in Spring 2026

# History of Nurse Assessor Program

- The Nurse Assessor (NA) program was created to support CFC eligibility and service planning
- NAs met with individuals and families to assess needs and review care supports
- The goal was to ensure statewide services were:
  - Safe
  - Appropriate
  - Consistent
- Over time, the state reviewed how well this approach worked for families and providers

# Why the Nurse Assessor Program Ended



- Challenges included:
  - Delays in assessments and authorizations
  - Confusion for families and providers
  - Inconsistencies in how the process was applied

**\*Important:** This change impacts the process, not access to CFC services



# Continuation of CFC



01

Services under CFC will still exist.

02

CFC is available for individuals who have **two** of the following criteria:

- Be enrolled in Health First Colorado (CO Medicaid Program)
- Home and Community Based Services Waiver and receive at least one waiver service per month
- Need support with Activities of Daily Living (ADLs)

03

To receive this benefit individuals will still be working with their case management agency.

04

CFC covers the following services:

- Personal Care
- Homemaker
- Health Maintenance Activities

# How can PASCO Support?

- Provide Support as Medicaid experts
  - PASCO has experts on staff that know Medicaid and are here to help you understand and get the care you need for providing IHSS and state-plan level care.
- Current IHSS Families
  - For current IHSS Families, services do not change until the waiver prior authorization request start date (yearly).
- Collaboration with CMA
  - We work closely with Case Management Agencies through consistent communication and collaboration.
  - Our goal is to ease the burden for families and case managers.



# The New Process Without a Nurse Assessor

- ✓ Case Managers will lead evaluations for Health Maintenance Activities (HMA)
- ✓ Plans of Care will continue to be developed collaboratively with:
  - The individual and/or family
  - The case manager
  - The home health agency
- ✓ The Plan of Care will guide all services and supports, including CFC
- ✓ PASCO will partner with families and case managers to follow the Plan of Care

# What Families Can Expect Right Now

Some assessments may look different than before

Fewer appointments and steps in the process

Continued communication from PASCO and case managers

Support remains available — families are not navigating this alone




# Changes for 2026

- Medicaid cuts are proposed to reduce provider rates and put caps on services.
- These service changes are expected to be in affect April 2026 through November 2026


## Why?

- Colorado faces a state budget deficit
- According to our government, there was unsustainable growth for Medicaid
- Expected federal legislation changes are anticipated.

# Upcoming IHSS Service Changes




Health Maintenance Activities  
(HMA)  
13 hours per day cap




Caregiver cap  
56 hr/wk per member for CFC  
and CNA




Personal Care (PC)  
6.5 hours/day cap



Caregiver daily cap will remain  
16 hrs/day



Homemaker (HMKR)  
3 hours/day cap



Homemaker cap  
5 hrs/week cap for  
Legally Responsible Persons

# Impact & Advocacy

- Here at PASCO, we are pioneers in advocacy, support and compassion for our clients and caregivers.
- We will continue to help families, individuals and caregivers not only by providing support but will continue to advocate at the state level for those we work with.



# Resources

[Proposed changes to Colorado Medicaid \(including IHSS\)](#)

[HCPF Community First Choice](#)

[PASCO – IHSS services](#)

[Home - Consumer Direct Care Network Colorado  
\(consumerdirectco.com\)](#)

[HCPF Consumer Directed Attendant Support Services](#)

[HCPF In Home Support Services](#)

[HCPF Community First Choice](#)

[PASCO Community First Choice](#)



